Service Bulletin

Affected product:	TAZ 3D printers, versions 4.1 and below
Effective date:	October 13 2014
Serial numbers affected:	KT-PR0010-5001 through KT-PR0016-7XXX
Service issue:	When printing a tall object, the extruder wiring harness can potentially be caught on the printed model, leading to print failure. The installation of an additional zip-tie can minimize the risk of this occurring.

Indication:

Some users have reported that when printing a tall object the extruder harness can be caught on the model, leading to print failures.

Corrective Action:

Install an additional zip-tie onto the top-rear aluminum extrusion, approximately 200mm away from the original zip-tie holding the extruder harness. Installation of the additional zip-tie in the middle of the top-rear extrusion does not need to be exact. Verify full axis travel range prior to installing the zip-tie.

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